



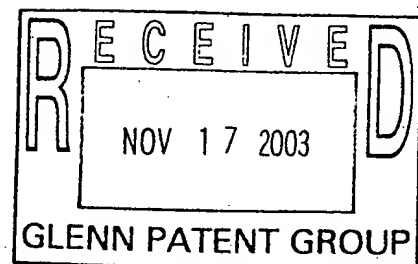
JAN 22 2004

Technology Center 2100

November 13, 2003

Via Facsimile (650) 474-8401

Michael Glenn, Esq.
Glenn Patent Group
3475 Edison Way, Suite L
Menlo Park, CA 94025



Re: Patent Matters—File Transfer

Dear Michael:

As we have discussed, TiVo has decided to change counsel for its patent matters effective immediately. Please send your files for all TiVo patent applications and other matters to:

Christopher J. Palermo
✓ Hickman Palermo Truong & Becker LLP
1600 Willow Street
San Jose, CA 95125-5106

Tel. 408/414-1080 x202
Fax 408/414-1076
cpalermo@hptb-law.com

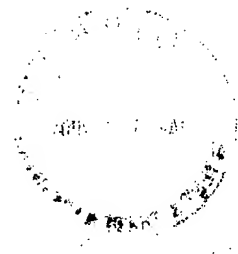
We will pay shipping costs associated with the transfer, but we do not authorize photocopying of the files or any part thereof for the purpose of your own recordkeeping. Copying of any materials that you need to retain should be done at your own cost.

Because past fees invoiced to us have covered, in part, docketing of our cases, please generate and send with the files, a current docket report showing all dates currently docketed by you for all cases. HPTB will be solely responsible for our matters, and all associated response dates or deadlines, effective upon its receipt of the files. HPTB will prepare and file documents to effect a change in counsel in the U.S. Patent & Trademark Office and advise you, although you may prepare and file resignation documents at your own cost if desired. Please send us a closing invoice by the end of the month.

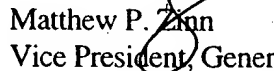
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Michael Glenn, Esq.
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We truly appreciate your past assistance with TiVo matters and wish you the best for the future. If you have any questions, please contact me.


Matthew P. Zinn
Vice President, General Counsel & Chief Privacy Officer

cc: Jim Barton